

**The Competition and Consumer Protection Commission  
(CCPC) [www.ccpc.ie](http://www.ccpc.ie)**

- **Statutory body set up by law**
- **Inform consumers of their rights**
- **Promote consumer welfare**
- **Run public awareness campaigns**
- **Make submissions to the government which inform and influence policy**
- **Enforce consumer law**
- **Operate consumer helpline and website**
- **Responsibilities around product safety**
- **Personal finance information and education**
- **Alternative dispute resolution - aim to resolve disputes between consumers and traders out of court**
- **Information free to all**

**The Consumer Association of Ireland (CAI)  
[www.thecai.ie](http://www.thecai.ie)**

- **Independent non-profit, non-government organisation, funded by the membership of consumers**
- **Inform consumers of their rights**
- **Promote consumer welfare**
- **Have campaigns on specific issues**
- **Lobby the government and other organisations on behalf of consumers**
- **Carries out research and produces reports on areas of consumer interest**
- **Publishes *Consumer Choice* magazine, with reports on research findings around products and services of interest to consumers**
- **Provides information about planning for you money**
- **Some information is free but you need to take out membership with the CAI to get the full benefit**